Please check the examination details below before entering your candidate information			
Candidate surname		Other names	
Centre Number Candidate Number Pearson Edexcel Level 1/Level 2 GCSE (9–1)		date Number	
Thursday 21 May 2020			
Afternoon (Time: 1 hour 30 minutes)	Paper Re	ference 1BSO/	'01
Business Paper 1: Investigating small business			
Calculators may be used.			Total Marks

Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and candidate number.
- Answer all questions.
- Answer the questions in the spaces provided
 - there may be more space than you need.
- You are advised to show all your working out with your answer clearly identified at the end of your solution.

Information

- The total mark for this paper is 90.
- The marks for **each** question are shown in brackets
 - use this as a guide as to how much time to spend on each question.

Advice

- Read each question carefully before you start to answer it.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ▶







SECTION A

Answer ALL questions. Write your answers in the spaces provided.

Some questions must be answered with a cross in a box \boxtimes . If you change your mind about an answer, put a line through the box \boxtimes and then mark your new answer with a cross \boxtimes .

1	(a) Which one of the following is an example of a reward from business activity?	
		(1)

Select one answer.

- A Financial loss
- B Increased overheads
- **C** Independence
- **D** Lack of security
- (b) Which **one** of the following is a definition of market share?

(1)

Select **one** answer.

- A Market research that can be collected and analysed
- **B** The proportion of sales in a market made by one business
- ☑ C The total amount of money from business sales
- **D** A group of people who discuss their views on a product

(c) Explain one benefit to a small business from having a unique selling point.	(3)
(d) Explain one advantage to a small business of using trade credit as a source of finance.	
	(3)
(Total for Question 1 = 8 r	marks)

2 (a) Which **two** of the following are examples of secondary market research?

(2)

Select **two** answers.

- A Focus group
- **B** Internet
- C Market report
- **D** Observation
- E Survey

(b) Which **two** of the following are examples of variable costs?

(2)

Select **two** answers.

- A Advertising
- **B** Insurance
- C Packaging
- **D** Raw materials
- **E** Rent

Table 1 contains information about cash payments of a small business in one month. The business sold 200 units in this month. All customers paid in cash.

Selling price	£15
Rent	£500
Wages	£1 000
Advertising	£150

Table 1

(c)	Using the information in Table 1, calculate the net cash flow for this month
	You are advised to show your workings.

£

(d) Explain one disadvantage of starting a small business as a partnership.	
	(3)

(2)

(e) Explain one way the marketing mix of a small business may change due to changing consumer needs.		
3 3	(3)	
	(Total for Question 2 = 12 marks)	

3 (a) Which **one** of the following is a characteristic of a sole trader?

(1)

Select **one** answer.

- A They require a business qualification
- ☑ B They have unlimited liability
- □ They can sell shares to raise finance
- **D** They do not employ staff

Figure 1 shows the total costs for a business between May and July.



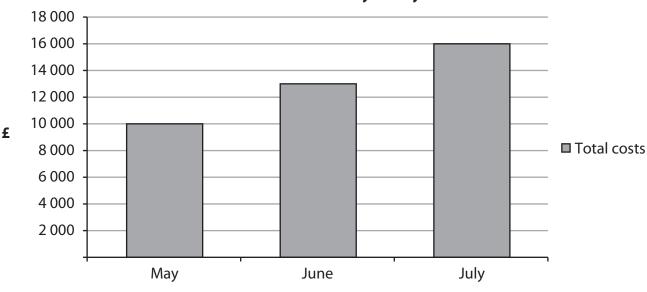
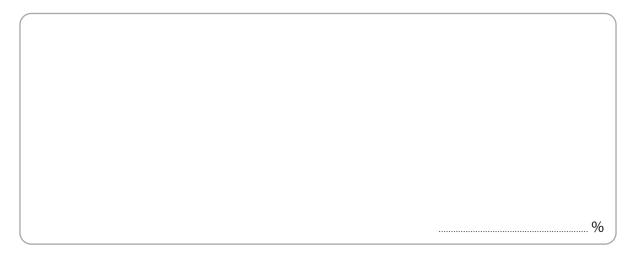


Figure 1

(b) Using the information in Figure 1, calculate the percentage change in total costs between May and July. You are advised to show your workings.

(2)



(c) Explain one reason why new business ideas come about.	(3)
(d) Explain one advantage to a small business of using market mapping.	(3)

 Discuss how the decision making of a smal increased competition. 	i business may be affected by
-	(6)
	(Total for Question 3 = 15 marks)
	TOTAL FOR SECTION A = 35 MARKS

SECTION B

Answer ALL questions.

Read the following extract before answering Questions 4, 5 and 6.

Write your answers in the spaces provided.

On Your Bike is a family owned business that first opened in London in 1983. Its customers include children buying their first bikes and scooters, through to experienced enthusiasts in road cycling and mountain biking.

The business offers a wide range of bikes, many imported from abroad. These include high quality brands such as Brompton, Cannondale and Ridgeback. It also stocks a wide range of clothing and helmets including brands such as Endura and Altura.



(Source: © Ramon Espelt Photography/Shutterstock)

On Your Bike has large workshop facilities in its shop where qualified mechanics maintain and repair all makes of bike. All mechanics go on regular training courses to ensure they keep their skills and knowledge up to date with the latest cycling technology. This allows On Your Bike to offer exceptional customer service and advice.

The cycling market has grown over recent years. Market research has shown that an increasing number of tourists like to rent bikes when on holiday. In response to this, *On Your Bike* operates one of the largest bike rental services in London. Bikes can be hired by the day or week with a choice including road and electric bikes.

Figure 2 shows a customer review from a comparison website.



Figure 2

4	(a)	Outline one reason why cash would be important to <i>On Your Bike</i> .	(2)

(b) Analyse the impact on <i>On Your Bike</i> of customers using social media to review the business.		
business.	(6)	
(Total	for Question 4 = 8 marks)	

On Your Bike has made the following forecasts for the costs and sales of its bikes for 2021.

	Forecast
Total number of bike sales	2,000
Total revenue	£1 100 000
Variable cost per bike	£350
Fixed costs	£150 000

Table 2

(a) Using the information in Table 2, calculate the selling price per bike. You are advised to show your workings.

(2)

(b) Using the information in Table 2, calculate the profit On Your Bike is forecast to make from selling bikes in 2021. You are advised to show your workings.

(2)

decided to do	this by reducing costs	5.	en level of output and l	
(c) Analyse the even level		<i>like</i> of reducing co	sts in order to lower its	break
				(6)
			(Total for Question 5	= 10 marks)
			(Iotal for Question 5	— 10 mark <i>3)</i>

6	(a)	State one market segment that <i>On Your Bike</i> has targeted.	(1)
	(b)	Outline one impact on <i>On Your Bike</i> of an increase in the value of the pound.	(2)

	considering two options:	
	Option 1: open a second shop	
	Option 2: start to use e-commerce on its website.	
	(c) Justify which one of these two options <i>On Your Bike</i> should choose.	
	(9)	
••••		

(Total for Question 6 = 12 marks)
TOTAL FOR SECTION P = 20 MARKS

SECTION C

Answer ALL questions.

Read the following extract carefully and then answer Question 7.

Write your answers in the spaces provided.



Stand up paddleboarding is a sport which is similar to surfing but the riders use a paddle whilst standing on the board. Joe Thwaites opened *Loco* in 2012 as he spotted a gap in the market manufacturing stand up paddleboards (SUPs). Joe felt that he could compete using innovative designs and by changing the shape of the SUPs he made. He spent a few weeks in Fuerteventura, Spain, working with professional SUP riders where he developed designs for three *Loco* boards.

(Source: © Locosurfing.com)

Since then *Loco* has surrounded itself with creative talent. This includes world class SUP shapers, graphic designers and team riders, who compete in competitions using its boards. Within months of its new SUPs becoming available, one of the team went on to win the British National Championship and represent Team GB in the World Championships.



(Source: © Longjourneys/Shutterstock)

Loco now sells an extensive range of SUPs, surf and kite boards throughout the UK and Europe and is ready to further extend its brand. Joe feels that the use of digital marketing using social media is vital in this growth. This combination of creative marketing and Joe's active role in the business, by offering advice to customers, has provided him with a firm belief that Loco can compete against larger manufacturers.

(Source: adapted from https://locosurfing.com/ and interview with owner 8/06/2018)

				(1)
Table 3 shows the int	erest rate paid on s	avings between 2014	and 2017.	
	Year	Interest rate (%)		
	2014	1.49		
	2015	1.40		
	2016	1.25		
	2017	1.00		
		Table 3		
		ntify the best year for	Loco to save any	
(b) Using the informate retained profit it			Loco to save any	(1)
retained profit it	may have.			(2)
retained profit it (c) Outline one way	may have.	ntify the best year for		
retained profit it (c) Outline one way	may have.	ntify the best year for		
retained profit it (c) Outline one way	may have.	ntify the best year for		

In order to make improvements to the business, <i>Loco</i> is considering two options:	
Option 1: introduce a digital payment system e.g. PayPal	
Option 2: hold online meetings using digital communication.	
(d) Justify which one of these two options <i>Loco</i> should choose.	(9)

(e)	(e) Evaluate the extent to which Loco will be able to compete with large manufacturers of SUPs. You should use the information provided as well as your knowledge of business.	
		(12)

TOTAL FOR SECTION C = 25 MARKS TOTAL FOR PAPER = 90 MARKS
(Total for Question 7 = 25 marks)

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